



RXN Communications
PO Box 473
Victoria, MN 55386
612-232-0501

28 September 2001

IMPORTANT NOTICE

Phone Number Change -- Monday, 22 October 2001

RXN Communications is moving from Minnetonka, MN to Victoria, MN effective Monday, 22 October 2001. This move will result in a change in our dialup access phone numbers. This move will require **ALL** dialup customers to make minor changes to their configurations.

Time Table for Change

We have scheduled our move to begin at 8:00AM on Monday, 22 October 2001. We expect all services to resume, with the new phone numbers, at 1:00PM on the same day.

Affected Phone Numbers

RXN 33.6K Analog Modem Lines -- change from 952-931-0340 (old) to 952-443-9842 (new)

RXN 56K Digital Modem Lines -- change from 952-988-9872 (old) to 952-443-2714 (new)

Customer Assistance

We have included detailed instructions to help Windows users make this change. If you do not use the Windows OS, or have any other difficulty or questions, please call us at 612-232-0501. RXN Communications is offering October 2001 dialup services at NO CHARGE to compensate you for any inconvenience our move may cause.

Windows OS Configuration Notes

Close all applications and close your dialup internet connections.

From the Windows OS desktop, open the 'My Computer' icon. Then open the 'Dial-Up Networking' icon. Right mouse button click on your RXN connection icon. Select 'Properties' from the icon menu.

Under the 'General' tab, enter the new dialup access phone number in the 'Telephone Number' field. You DO NOT need to enter anything in the 'Area Code' field, unless you are outside the 612/651/763/952 calling area.

Select 'Ok', close the 'Dial-Up Networking' icon, and close the 'My Computer' icon.

Restart your computer and you will be ready to use the new dialup access phone numbers.

